SustaiNet
SOFTWARE
Stakeholder Information
Management Solutions

StakeTracker®
Stakeholder Information Management Software

A web-based solution to centrally document, track and report on all interactions and communications with stakeholders
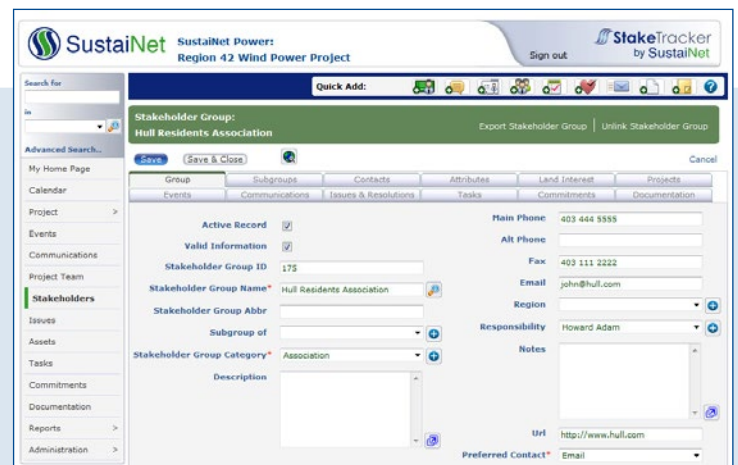
StakeTracker is a powerful web-based Software-as-a-Service (SaaS) web-application that helps organizations stay on top of their projects by centrally managing all communications regarding the impact their initiatives have on the communities in which they operate.

- **Manage** numerous communications with stakeholders
- **Record** stakeholder interests, issues and concerns
- **Track** stakeholders' issues and resolutions, and the commitments made to them
- **Report** with powerful yet easy-to-use pre-defined and/or user-defined templates
- **Maintain** a single central, accessible and secure database
- **Search** and analyze large volumes of stakeholder communications quickly
- **Share** common master data across multiple projects
- **Coordinate** multiple consultation events, open houses and meetings
- **Assign** both internal and external team members to the project team
- **Share** project information between geographically dispersed team members
- **Manage** individuals, groups and land parcels independently of each other
- **Import** data from virtually any data source
- **Export** data in multiple file formats (PDF, XLS, DOC.etc.)
- **Manage** tasks and commitments as fixed, recurring or ongoing
- **Set up** reminders, alerts and notifications
- **Synchronize** email communications using the StakeTracker Outlook® module
- **Demonstrate** transparency and accountability

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For organizations that are required to demonstrate that they have consulted adequately with stakeholders, or for those that just want to better manage public input and communications.

StakeTracker

Reduce administrative and reporting burden

Reduce the large administrative burden associated with managing, compiling, cross-referencing and mining data from distributed files and paper-based systems by centralizing all information in a single accessible database for authorized users to share, and accurately and quickly generate reports.

Collaborate with geographically dispersed teams

Share information securely between your project offices, as well as external teams no matter where they are, enabling unprecedented collaboration between unlimited, simultaneous users. StakeTracker also allows administrators to set permission levels to control what each team member can see and do with your data.

Plan your consultations

Event planning and calendar capabilities allow team members to quickly see what consultation events are scheduled and what team members are involved, by accessing the event details from a central calendar.

Facilitate communication with stakeholders

Generating phone, mail and email lists in StakeTracker is simple, as is mail merging with standard letter and email templates.

Improve accountability and generate audit trails

Assign tasks to project team members with email notifications sent instantly. Team members can easily access their personal task lists and manage progress reporting. Project leaders can oversee all tasks to stay fully informed of progress.

Visualize stakeholder information on maps

StakeTracker has an optional GIS Module to enable project teams to generate maps showing the distribution of data concerning your area of interest.

Software-as-a-Service (SaaS) deployment

StakeTracker is a web-based application that may be branded to suit your corporate identity. It may be deployed in various licensing & pricing options to suit your budgets and organizational structure, ranging from limited single project editions to unlimited enterprise-wide editions. Customers subscribe on a monthly basis to access **Stake**Tracker which is professionally hosted on secure servers in Canada, and does not require any software installation on your network.

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Find out about how our software can assist you to better manage and report on your stakeholder communications at
www.sustainet.com

SustaiNet Software International Inc. provides web-based stakeholder communication management and online community engagement solutions to organizations to more efficiently manage the input, interests, issues and concerns of the community in which they operate.